

Registration No

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Total Number of Pages: 2

B.TECH  
POB3E002

3<sup>rd</sup>Semester Regular / Back Examination 2017-18

Organizational Behaviour

BRANCH(S): AEIE, AERO, AUTO, BIOMED, CIVIL, CSE, ECE, EEE, EIE, ELECTRICAL,  
ETC, IT, MANUTECH, MECH, METTA, MINERAL, MINING, MME, PE, TEXTILE

Time: 3 Hours

Max marks: 100

Q.CODE: B1048

Answer Question No.1&2 which is compulsory and any four from the rest.  
The figures in the right hand margin indicate marks.

**Q1**      **Answer the following questions:**      **(2 x 10)**

- a) What is stereotyping?
- b) What is halo effect
- c) Write the Need hierarchy theory with diagram?
- d) What do you mean by organizational effectiveness?
- e) What are the barriers of communication?
- f) What are on-the-job Training methods?
- g) Write the hygiene factors described in the motivation theory.
- h) Differentiate between Group and team.
- i) Write the factors responsible for Personality?
- j) What do you mean by MBO?

**Q2**      **Answer the following questions:fill up the dash.**      **(2 X10)**

- a) The first and last step of Kotter's 8-step change model is ----- and -----.
- b) A formalized and structured work environment spells -----culture and the environment which is friendly is a ---- type of organisational culture.
- c) Prestige is a ----- need whereas employment is a----- need.
- d) When various types of activities are used to enhance social relations and it define the roles within the team involving collaborative task it is called as----
- e) Equity theory is credited to ---- and the ERG theory goes to -----.
- f) ----- is the tendency not to notice and more quickly forget stimuli that cause emotional discomfort and contradict our prior beliefs.
- g) ----is a system of behaviour and psychological process occur within a social group and ---- occur between social groups.
- h) Group pride, trust and commitment to work are the factors of-----.
- i) A company that facilitates the learning of its employees for continuous transformation is called as----- organization.
- j) In Myers-Briggs type indicator, the ----- pair reflects the decision making and the ----- pair describes the type of life style we adopt.

- Q3** a) Discuss the nature and scope Of Organizational behaviour in the current context (10)  
b) Motivating factors in Herzberg's Theory. (5)
- Q4** a) Why personality counts in every phase of a person's life? Write the determinants of personality with examples. (10)  
b) Trait Theory of leadership (5)
- Q5** a) Why Performance Appraisal is essential? Write down the types of appraisal with their merits and demerits. (10)  
b) Big five personality model (5)
- Q6** a) "Group represents power, unity and positive outcome". Justify by citing examples for each type of Group. (10)  
b) Workplace spirituality (5)
- Q7** a) What is attitude? Write the tricomponent attitude model with justifications. (10)  
b) Vroom's expectancy Theory (5)
- Q8** a) Why Training is essential in organizations? Write down the different types of training. (10)  
b) Limitations of Performance Appraisal (5)
- Q9** a) Define Perception. Describe the Perceptual process and discuss the factors influencing Perception. (10)  
b) Forces stimulating change (5)