

Registration No :

--	--	--	--	--	--	--	--	--	--

Total Number of Pages : 02

MCA
MCA204

2nd Semester Regular / Back Examination 2017-18

PRINCIPLES AND PRACTICE OF MANAGEMENT

BRANCH : MCA

Time : 3 Hours

Max Marks : 100

Q.CODE : C935

Question No1 & No 2 are compulsory and answer any four from the rest.

The figures in the right hand margin indicate marks.

Answer all parts of a question at a place.

- Q1 Fill in the blanks with appropriate answers : (2 x 10)**
- a) Supervisors and foreman work as ____ level managers.
 - b) ____ managers have basic familiarity with all the functional areas of management.
 - c) ____ is the process of monitoring the organisation's progress towards its goals.
 - d) ____ refers to a manager's ability for abstract thinking.
 - e) Individual incentives were linked with production under ____ payment method.
 - f) ____ refers to the team spirit needed for the well-being of any organization.
 - g) ____ are formal quantitative statements of resources allocated for planned activities over stipulated periods of time.
 - h) ____ helps identify people with potential talents and develop them.
 - i) ____ can be delegated and ____ can never be delegated.
 - j) MBWA stands for ____.
- Q2 Explain the following terms in short : (2 x 10)**
- a) Span of Control
 - b) Problems in Delegation
 - c) Organic Organisational Structure
 - d) Off-the-job Training
 - e) Internal sources of Recruitment
 - f) Feed forward Control
 - g) Cash flow Statements
 - h) MBO
 - i) Managerial Grid
 - j) Likert's Four Styles of Management
- Q3 Explain the basic activities of a manager? Identify different types of skills required by the managers. Which skill is applicable at all levels of management? (15)**
- Q4**
- a) What is Planning? What is the nature and purpose of Planning? Write the essential steps in planning. **(10)**
 - b) What are the limitations of Planning? Can these be overcome? **(5)**

- Q5** State the key components of Organising in detail. (15)
- Q6** a) Contrast the managerial grid approach to Leadership with the approaches of Ohio State University researchers and Michigan groups. (10)
- b) Write the different sources of power. (5)
- Q7** As a senior HRD manager how will you organise the recruitment and selection of staff for a new software firm? (15)
- Q8** Explain the following : (5 x 3)
- a) Possible biases in decision processes
 - b) Traditional vs Computer-based techniques for improved decisions
 - c) Challenges of Group decision making