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Total Number of Pages : 02

MBA
15MNG403C

4rd Semester Regular / Back Examination 2018-19

INDUSTRIAL RELATIONS

BRANCH : MBA

Max Marks : 100

Time : 3 Hours

Q.CODE : F345

Answer Question No.1 (Part-I) which is compulsory, any EIGHT from Part-II and any TWO from Part-III.

The figures in the right hand margin indicate marks.

Part- I

Q1 Only Short Answer Type Questions (Answer All - 10) (2 x 10)

- a) Define a 'Trade Union'.
- b) State the methods adopted by Indian trade unions for fulfillment of their objectives.
- c) What are the methods adopted for union recognition?
- d) Why a trade union can go for registration?
- e) Determine the forces behind unionization of industrial workers.
- f) How an individual dispute can be converted into an industrial dispute?
- g) Define distributive bargaining.
- h) List four tripartite bodies of IR system.
- i) Outline the methods adopted for management of day to day employee grievances.
- j) Write two statutory bipartite committees.

Part- II

Q2 Only Focused-Short Answer Type Questions- (Answer Any Eight out of Twelve) (6 x 8)

- a) Examine the impact of industrialization on labour in India.
- b) Discuss the procedure of registration of a trade union.
- c) Discuss the systems approach to industrial relations.
- d) Explain Webb's Theory of Industrial Democracy.
- e) Critically appraise the various approaches to IR.
- f) Why should trade unions have internal leaders?
- g) What is the purpose of the principles of natural justice?
- h) Briefly explain the step ladder grievance procedure.
- i) Explain the essentials of successful collective bargaining in Indian context.
- j) Why the Joint Management Councils have failed in India.
- k) How the system of workers participation in management can be strengthened in Indian business organizations.
- l) What are the major activities of ILO? Describe the technical assistance of ILO to India.

Part-III

Only Long Answer Type Questions (Answer Any Two out of Four)

- Q3** Define industrial relations. Enumerate and discuss the objectives of industrial relations. Why cordial relation between management and workers is significant? **(16)**
- Q4** Explain the machinery for the settlement of industrial disputes in India. **(16)**
- Q5** What are the drawbacks of the trade union movement in India? Give suggestions for making this movement strong and successful. **(16)**
- Q6** Discuss the importance of collective bargaining as a method of regulating relations between employers and employees. What are the pre-requisites to make it successful? **(16)**