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Total Number of Pages: 01

**MAM**  
**IMB905B**

**9<sup>th</sup> Semester Regular Examination 2017-18**

**Industrial Relations**

**BRANCH(S): MAM**

**Time: 3 Hours**

**Max marks: 70**

**Q.CODE: B720**

**Answer Question No.1 is compulsory and any five from the rest.**

**The figures in the right hand margin indicate marks.**

- Q1 Answer briefly the following questions: (2 x 10)**
- a) What is industrial democracy?
  - b) What is code of discipline?
  - c) What is the role of a conciliation officer?
  - d) Distinguish between award and settlement.
  - e) What are the values of Industrial relations?
  - f) Give four examples of national level trade union.
  - g) Who are the actors in the industrial relations?
  - h) What is meant by recognition of trade unions?
  - i) Outline the features of standing labour committee?
  - j) What is Distributive bargaining?
- Q2 What is Industrial Relations(IR)? Discuss different approaches to IR. (10)**
- Q3 What do you mean by industrial dispute? Discuss the methods of settlement of disputes in India. (10)**
- Q4 Define Collective Bargaining. Discuss the process of collective bargaining. (10)**
- Q5 What is a trade union? Describe Mahatma Gandhi's trusteeship approach to the theories of trade union. (10)**
- Q6 "Sidney and Beatrice Webb's pioneering work in the field of Collective Bargaining empowered industrial relations in the modern organizations." Discuss. (10)**
- Q7 "Workers participation in management empowers industrial democracy". Comment. (10)**
- Q8 Write short notes( any TWO) : (5 x 2)**
- a) Lay-off and Retrenchment
  - b) Grievance Management
  - c) International Labour Organization(ILO)